

Finance Committee Agenda
Wednesday, April 5, 2017 at 9:00 a.m.
One Port Center, 11th Floor, Board Room

- 1. Financial Update**
- 2. Assessment of Tolling Systems**

Executive Session

DRPA Tolling Assessment Initiative

Assessment Objective

To improve the existing tolling operations portfolio by identifying the best practices and business value, researching and implementing innovative technologies, building a strong workforce, and enhancing customer service and delivery.

Background

DRPA existing tolling system is over 15 years old and using technology that is near obsolescence. The Authority annually budgets for maintenance on the system and also budgets for capital improvements, e.g., the \$1.0 million budgeted for updates to the Violation Enforcement System (VES), \$533,000 in capital improvements budgeted for 2017, as well as updates to meet the National Interoperability Tolling Protocol.

Creation of an Internal Tolling Operations Task Force

This group was brought together to discuss the state of practice of DRPA's tolling operations and to provide ideas and suggestions for mixed mode tolling, tolling violations, ways to enhance revenue and other related issues.

Audit

The current Bridge Operations Management Audit activity will focus on various aspects of the DRPA tolling operations.

Peer to Peer Workshop

A team of DRPA staff will be meeting PANYNJ officials on April 11, 2017 to discuss Tolling Operations, Safety and Performance. The agenda will be discussions on the following topics:

1. In-Lane Tolling Operations.
2. Revenue Recovery.
3. Policy and Performance.
4. Back Office Operations and Customer Service.

Technical Assessment

The task force has recommended bringing in a consulting firm to execute a technical assessment of our current system to conduct a life cycle analysis, federal interoperability mandates and examine functional capabilities.

Legal

The Legal Department will be investigating procurement options such as a sole source agreement and other alternatives.